

RESIDENTIAL PROGRAMS & SERVICES (RPS)

RPS is responsible for the staff and the community atmosphere in each residence hall. This includes the housing, center desk, custodial, maintenance, dining, resident assistant, and commUNITY educator staffs. In addition to facility and food management, RPS also provides academic support and diversity education, advises student government (Residence Halls Association), provides programs and activities for students, and enforces university standards for student conduct.

The staff at each residence hall is available daily to help students, individually or in groups, with their academic, cultural, recreational, and social environments in the residence halls. Our central administrative and assignment offices are located at 801 N. Jordan Avenue; business hours are Monday through Friday, 8 a.m. - 5 p.m. (closed on holidays).

MISSION & VALUES STATEMENT

The mission of Indiana University's Division of Residential Programs and Services (RPS) is to bring the academic life of the university into the student's living environment by providing a residential experience that best meets the educational and developmental goals of our residents outside the classroom, enabling them to succeed inside the classroom.

Because high-quality physical settings are vital to realizing our mission, we will provide and maintain facilities that are:

- safe and secure;
- environmentally healthy and clean;
- functionally designed, furnished, and accessible;
- attractive and inviting;
- convenient to campus; and
- competitively priced.

As part of a dynamic institution, we will collaborate with other university and community efforts to provide and support services that offer:

- a variety of nutritious food and multiple dining options;
- optimal technology;
- space for student groups, university offices, and community needs;
- increased probability of academic success; and
- housing and support to conference participants.

Recognizing that learning takes place both inside and outside the classroom, we will create and support programs that demonstrate our commitment to:

- leadership development and student governance;
- diversity education that builds understanding and civility;
- orientation for new students and their families;
- strong academic communities;
- faculty involvement in the lives of residents;
- a variety of educational opportunities;
- learning communities; and
- communities that promote healthy relationships and responsible, ethical behavior.

STATEMENT ON DIVERSITY

The Division of Residential Programs and Services is professionally and personally committed to celebrating the rich diversity of people who live and work in our residence



halls and apartment housing communities. We believe that our living environment must foster freedom of thought and opinion in the spirit of mutual respect. All of our programs, activities, and interactions are enriched by accepting each other as we are and by celebrating our uniqueness as well as our commonality. The diversity of our communities takes many forms. It includes differences related to race, ethnicity, national origin, gender, gender identity, sexual orientation, religion, age, ability, socio-economic background, and veteran status. We believe that any attempt to oppress any individual or group is a threat to everyone in the community. We are guided by the principle that celebrating diversity enriches and empowers the lives of all people.

Therefore, everyone who chooses to live or work in or visit our residential communities must understand that we will not tolerate any form of bigotry, harassment, intimidation, threat, or abuse, whether verbal or written, physical or psychological, direct or implied. Alcohol or substance abuse, ignorance, or claiming, "It was just a joke," will not be accepted as an excuse. We will respond to such behavior in an appropriate manner, recognizing that education is our most powerful tool. Our residence communities are rich, alive, and dynamic environments that are designed to enable all individuals to grow to their full potential. Only by understanding and celebrating our diversities can we create an environment where innovation, individuality, and creativity are maintained. We pledge ourselves to this end.

THE RESIDENTIAL EXPERIENCE

Indiana University's Residential Programs & Services believes that we have an obligation and duty to help students and staff explore, develop skills, transform, and commit through community development, personal development, supporting academic life, and exploring beliefs.

Supporting Academic Life

Encourage and challenge academic exploration, engagement, and reaching one's academic potential.

- Identify and utilize academic resources
- Engage with faculty
- Survey career paths
- Explore majors and courses

Community Development

Support the development of communities where all students feel welcomed, engaged, involved, and validated.

- Create a network of support
- Develop community identity
- Effectively address and resolve conflict
- Respect self and others

Exploring Beliefs

Create opportunities that validate one's own beliefs while exploring one's relationship to others and the environment.

- Determine personal values
- Critically examine current events and social issues
- Learn about diversity and social justice
- Engage in efforts that foster sustainability

Personal Development

Provide opportunities for self-reflection and evaluation of interpersonal as well as intrapersonal skills.

- Explore who you are
- Behave in ways that support personal health and wellness
- Develop and practice life skills
- Recognize, develop, and apply effective communication skills